

IMAGE POLICY

Our approach to communications prioritizes dignified, compassionate portrayals of the communities we support in line with our commitment to be accountable to them. We strive to counter the sensationalist and often discriminatory dominant narratives about refugees, asylum seekers and migrants.

Our goal is to amplify the inspiring voices we hear every day and tell humanizing stories, while remaining sensitive to the unique challenges of forced displacement. The people we serve are equal stakeholders in all our activities, and our communications strives towards their inclusion and participation.

Here are some of the practical ways that we ensure our image policy aligns with our values:

- All our staff members, interns and volunteers adhere to a Code of Conduct, which includes clear content gathering guidelines.
- Lighthouse Relief spaces are generally photography-free. We make sure to clearly communicate and advertise ahead of time when photos or videos will be taken.
- Our communications team creates specific content-gathering plans, which are shared with programming teams in advance, to ensure that they are informed, and can point out any potential issues or challenges.
- There are many reasons why people may not want to be photographed. We remain respectful and understanding, and do not gather content of people without their knowledge and permission.
- We make sure to obtain free and informed consent from any people who are recognisable before publishing photos. We make it clear that consent can be retracted at any time.
- We adhere to a strict no-faces policy for children under 18. This is for both reasons of consent and child protection concerns.
- We expect all volunteers, partners, and visitors to our spaces to also respect our image policy.